



COVID-19: Guidelines and internal regulations

Dear Guests,

after these days of particular uncertainty, we are ready to take off again.

We are implementing all the rules and protocols necessary to be able to welcome you in total safety and serenity and allow you to spend a relaxing, comfortable and carefree stay as ever.

Waiting for the official reopening date, scheduled in for the weekend of June 13th, we illustrate the procedures that we will adopt, at the base of the guidelines of the Puglia Region.

The listed measures will be updated when necessary, as a result of new guidelines, procedures or regulations issued by the authorities.

GENERAL RECOMMENDATIONS

- Access will not be granted to anyone showing symptoms of flu, the onset of fever etc. In any case, the guest will be required to promptly declare in case of flu-like symptoms. In these circumstances, it will be not possible to stay into the Camping-Village.
- A wide availability and accessibility to hand hygiene systems with hydro-alcoholic solutions in various locations inside Camping - Village as toilets, market, bar and restaurant will be guaranteed.
- Guests of the Camping - Village will be required to respect the active rules for the whole population regarding the use of masks (children only from the age of six years and up), and in particular when they are in indoor spaces like, for example, commercial activities, common areas or toilets, or when for any reason it is not possible to respect the interpersonal distance of at least 1 meter (except for those belonging to the same family unit).

RECEPTION

- As in the other common areas of the Camping - Village, at the Reception will be ever mandatory to use of mask and to respect the interpersonal distance of at least 1 meter.
- In case of multiple bookings only the group leader or the head of the family will carry out the check-in procedure and request all other information.
- Check-in operations will be smarter by sending documents and information material directly via email or messaging applications.
- Accomodations keys, key chains as every object supplied to the guests will be sanitized before and after each use.

ACCOMODATION

- The accomodation must be vacated by 10:00 am and can be occupied from 17:00.
- At the end of each stay, in addition to meticulous and thorough ordinary cleaning with common detergents, the accommodation will be disinfected with the use of chlorine-based detergents and alcohol-based disinfectants and sanitized through the use of an aerosol nebulizer.
- Mattress covers and pillow covers will be washed and disinfected according to procedures that guarantee total sanitization, with additives based on sodium hypochlorite
- Location will be minimal compared to the usual, without the presence of decorative cushions or curtains.

CAMPING

- Tent, caravans and campers, will be positioned inside delimited pitches, so as to ensure compliance with the measures of social distancing between the various guests. The social distancing must be maintained even if accessories or appliances are used, such as tables, chairs, beach lounger or deck chairs, etc. The wide green spaces will guarantee a relaxing holiday.
- At the entrance of the ecological area, hand sanitizer gel dispensers will be made available to guests.

TOILETS

- The daily cleaning of toilets will be carried out with usual diligence, increasing its frequency if necessary and through the usual use of chlorine-based products and disinfectants recognized by the Ministry of Health as “Medical Surgical Devices”.
- At the entrance of the toilets, hand sanitizer gel dispensers will be available to guests.
- The use of the toilets must always be in compliance with the rules of social distancing and without any gathering:
 - The use of toilets during cleaning and disinfection operations will be prohibited.
 - Access to the bathroom will be allowed only when the sinks or showers and toilets are available, to avoid prolonged wait in the common areas and passageways.
 - The sinks will be available alternately to guarantee the distance between users;

BAR AND RESTAURANT

- Cleaning, disinfection and sanitization will be accurate as usual.
- Alcoholic disinfectant solutions for hand hygiene (70% of alcohol) will be available for guests, as well as signs containing behavioral rules.
- The tables will be arranged to respect interpersonal distance, at least 1 meter between one person and another with the exception of people who are not subject to interpersonal distancing according to the orders currently in force.

MARKET

- Access to our small market will be allowed to one person at a time. The products purchased will be handled and wrapped directly by the operator equipped with Personal Protective Equipment.
- All spaces will be sanitized daily by using detergent containing 0.1% sodium hypochlorite or 70% alcohol.

PLAYGROUND

- Our little guests must have adult supervision to access to playground. Access will be limited to guarantee the interpersonal distancing established by the regulations in force.
- Seesaw and swing will be disinfected with nebulizer aerosol. Hand sanitizer gel dispensers (70% of alcohol) as well as vertical signs containing behavioral rules will be available at the entrance of playground.

FREE BEACHES

- Access to free beaches will be allowed by adopting behaviors respectful to prevention measures. The positioning of the umbrellas, sunbed and deck chairs must guarantee a safety distance between people.